

## EMV Contactless Cards: Questions and Responses

S/N	Questions	NMB Response
1	What is the total volume of cards?	2M page 6 of RFP
2	How many artworks and volume per each artwork?	13 artworks as of now
3	Which features does each artwork have? (Orange color core, metallic, spot UV, etc.)?	Orange Core
4	Does NMB need any further services? Like envelope etc.	Not for this RFP
5	Section 2 - Page 6 - Chip Types - The tender specified chips from NXP P71, Kona, and Gemalto. Does this mean that other chip manufacturers such as Ubivelox or ST Microelectronics are not permissible?	NXP P71, Kona, and Gemalto. ST PAY Topaz can also be included
6	Can we alternatively include with our bid <b>ST PAY Topaz chips</b> which are certified for M/Chip dual interface and VISA dual interface?	ST PAY Topaz can be included
7	Regarding the RFP document obtained in NMB website, the deadline for the proposal's submission is mentioned on Friday 11th December, 2020 at 1500 hours. However, this period has already passed. What is the correct deadline? <i>(Section 1.2 Schedule for decision making – Page 2)</i>	This was a wrong document, initially uploaded erroneously. Please check the current document now uploaded. The deadline is 15 <sup>th</sup> September 2022.
8	Is the RFP restricted only to local vendors? Or international vendors can participate?	No restriction
9	Regarding the contactless MIFARE options, are both of the options a requirement or is there a possibility to only choose one? For example, of using MIFARE Plus EV1. <i>(Section 2 Statement of Requirement – Page 6)</i>	Mifare Desfire 4k emulation. -No options
10	In order to build the delivery plan, what is the expected date to start shipping the cards? <i>(Section 3.1.10 Delivery plan – Page 7)</i>	Supplier to provide delivery plan
11	How often should the cards' delivery occur (e.g. one-off, in 2 different moments, etc.)? In addition, what quantity should be delivered in each shipping parcel? <i>(Section 3.1.10 Delivery plan – Page 7)</i>	One - off
12	What is the expected place for the cards' delivery (e.g. Dar es Salaam airport, NMB headquarters, etc.)? <i>(Section 3.1.10 Delivery plan – Page 7)</i>	Dar es Salaam Airport
13	Can we assume that NMB will be the responsible for the customs' clearance at Dar es Salaam Airport?	Yes, Pricing should be under incoterms 2020 (Carriage and Insurance Carried To)
14	Can the pricing be submitted in Euros? <i>(Section 4.1.5 Pricing – Page 9)</i>	It should in TZS or USD
15	What is the withholding tax applied in Tanzania for foreign suppliers? Is there any other tax that applies for this supply?	Withholding Tax for foreign suppliers is 15% but for

	(Section 4.1.5 Pricing – Page 9)	services only. VAT of 18% also applies
16	Can you confirm that the balance sheets/audited financial statements that should be provided for this RFP's scope are from 2021, 2020 and 2019? (Section 4.2.3 Annual reports and Financial Data – Page 10)	Yes; 2019, 2020 & 2021
17	Request for a week extension for the submission to work out the logistics costs and other technical areas to fulfil the tender requirements.	No extension. Deadline will remain 15 <sup>th</sup> September 2022