



CONFIDENTIAL

NMB BANK PLC

REQUEST FOR PROPOSAL
("RFP")

'SERVICE AND MAINTENANCE OF AIR CONDITIONERS FOR ALL NMB BRANCHES'

The content of this document is strictly confidential. You are authorized to use this document only in preparing a response to NMB Request for Proposal "**SERVICE AND MAINTENANCE OF AIR CONDITIONERS FOR ALL BRANCHES**"

It is forbidden to make copies of this document without the express written permission of the REQUESTOR. The content remains the property of NMB BANK PLC. This document, together with all such copies, should be returned to NMB BANK PLC together with your Proposal. Should you decide not to submit a Proposal, this document should be returned to NMB BANK PLC not later than the closing date for the submission of the Proposal.

The address of the Requestor is:

SECRETARY
NMB BANK Plc. MANAGEMENT TENDER COMMITTEE,
NMB HEAD OFFICE,
Ohio/Ali Hassan Mwinyi Road, PO Box 9213,
Dar es Salaam, Tanzania.

Telephone: +255 22 232366, Telefax: +255 22 2321361

Please escalate your concerns confidentially about any unacceptable practices by any Bank staff involved in this tender process through the following channels:

NMB's Postal Address: Attn. to CEO [envelope marked "strictly private and confidential"] Toll Free Phone Numbers: 0658 / 0779 / 0685 / 0800 751 000 Email Address: whistleblowing@nmbtz.com NMB Website: www.nmbtz.com [then select the Whistle Blowing Section.



1 INSTRUCTION TO TENDERERS

1.1 Invitation

You, your company are hereby invited to submit a tender for **‘SERVICE AND MAINTENANCE OF AIR CONDITIONERS FOR ALL BRANCHES – Dar es Salaam, Northern, Eastern, Western, Southern, Central, Highland and Lake Zone.’** NMB Bank Plc will use this tender as a basis for a decision regarding the **“SERVICE AND MAINTENANCE OF AIR CONDITIONERS FOR ALL BRANCHES”**. You should note that each zone will be evaluated separately and vendor will be required to bid per zone of their interest (you are also allowed to bid for more than one zone)

1.2 Obtaining the tender document

A complete set of tender document can be obtained by interested candidates from NMB Website through this link <https://www.nmbbank.co.tz/tenders> upon payment of a non-refundable fee of **TSHS. 50,000/= payable to NMB Account No. 302040002** at any NMB Branch. The original Bank slip/copy **MUST** be accompanied with the tender document upon submission of the tender document.

1.3 Submission of Tender

The closing time and date for submission of written Tenders is on **Monday 2nd November, 2020 at 1500 hours**, by that time your Tender must be properly sealed and submitted to the respective NMB Zonal Offices that you are bidding for as per the addresses provided below. The tender to be marked on top of the envelope: **‘SERVICE AND MAINTENANCE OF AIR CONDITIONERS FOR ALL BRANCHES’** **(MENTION ZONE YOU ARE BIDDING)**. NMB Bank Plc shall be entitled to reject any tender received after the due date and time or tender not received at the respective zone.

Dar es Salaam Zone Office,
Samora/Pamba Street (Bank House),
P.O. BOX 4887,
Dar es Salaam.

Eastern Zone Office,
Wami Branch 2nd Floor (Uhuru Street),
P.O. BOX 1066,
Morogoro.

Northern Zone Office,
Clock Tower Branch (Sokoine/Fire Street),
P.O. BOX 1256,
Arusha.

Central Zone Office,
Dodoma Branch (Nyerere/Oneway Street),
P.O. BOX 888,
Dodoma.

Lake Zone Office,
Kenyatta Branch (Kenyatta Road),
P.O. BOX 1580,
Mwanza.

Western Zone Office,
Tabora Branch (Mihayo Building),
P.O. BOX 681, Jamhuri Street,
Tabora.

Highland Zone Office,
Mbalizi Road Branch (Mbalizi Rd. Street),
P.O. Box 792,
Mbeya.

Southern Zone Office,
Mtwara Business Cente,
P.O. Box 625 (Tanu/AgaKhan Street),
Mtwara.



1.3 Disclosure of reasons

NMB Bank Plc reserves the right not to disclose any of its reasons for the taking of decisions resulting from this Invitation for Tender.

1.4 Completeness of Tender

You are specifically required, in your Tender, to respond in writing to each of the points of Section 1 of this Invitation for Tender, in this sequence and with retention of this numbering system. Your responses could consist of "Noted", "Accepted" or "Not Accepted", together with an associated or supporting statement where appropriate.

You are also required, in your tender, to respond in writing to each of the points of Section 3, and 4, of this Invitation for Tender, in this sequence and with retention of the numbering system.

1.5 Language

You are requested to submit your tender in English.

1.6 Number of copies

You are requested to submit three(3) complete sets of your tender, one original and two(2) copies of your tender together with three(3) sets of all supporting documentation.

1.7 Format of Tender

You are requested to submit your tender in A4 format, with printing on one side of a page only.

1.8 Misrepresentation

NMB Bank Plc, decision-making process, will to a large extent be reliant upon the information supplied by you. Should it be found that aspects of such information are incomplete, untrue or misleading, NMB Bank Plc reserves the right to terminate negotiations with you.

1.9 Clarifications

A prospective candidate requiring any clarification of the tender document may notify NMB in writing addressed to NMB Secretary Tender Committee through address provided on the invitation to tender or email procurement@nmbbank.co.tz The Procuring entity will respond in writing to any request for clarification of the tender documents, which it receives not later than **20th October,2020** Any clarification of the bidding document will be communicated through the same link of obtaining the tender document and can be accessible to all prospective vendors.

1.10 Completeness of Tender

You are expected to provide to NMB Bank Plc an accurate and complete tender as requested in more detail hereunder. Should you find the said requests incomplete or ambiguous, the responsibility rests upon you to obtain clarification from the Requestor (NMB).

1.11 Tender Official Contact

Upon release of this Tender, all vendor communications concerning this tender request should be directed to the Requestor (Secretary NMB Tender Committee). Unauthorised contact regarding this tender with other NMB Bank Plc employees may result in disqualification. Any oral communications will



be considered unofficial and non-binding to NMB Bank Plc. You are to rely only on written statements issued by the Tender Requestor. (Secretary NMB Tender Committee)

1.12 Influencing

It is specifically brought to your attention that any attempts at influencing NMB Bank Plc decision-making process outside of the Tender Committee responsible, may lead to disqualification.

1.13 Costs and Selection

All costs incurred by you in preparing the tender and providing any additional information to NMB Bank Plc, shall be borne by you. The issuance of this tender does not obligate NMB Bank Plc to accept any of the resulting tenders. NMB Bank Plc makes no commitments, implied or otherwise, that this tender process will result in a business transaction with one or more of the suppliers.

1.15 Tender Responses

NMB Bank Plc is not under any obligation to search for clarification through additional or unformatted information submitted as a supplement to the formatted response. Where a tender submitted contains conflicting information, NMB Bank Plc at its option may either request clarification or may consider the information unresponsive.

1.16 Contract Award

NMB Bank Plc reserves the right to appoint one Supplier for more than one zone requested subject to fulfilling the requirements set in this tender document.

1.17 Site Visit

Vendors will be allowed to conduct site visit to branches. The site visit will start immediately after the advert is issued in newspapers and you will be required to send us email through procurement@nmbbank.co.tz for permission to site visit together with the name and Copy of ID of the person who will be visiting the branches.

1.18 Validity of Tenders

Tenders shall remain valid for 90 days after date of tender opening prescribed above. A tender valid for a shorter period shall be rejected by the Procuring entity as nonresponsive.

Accepted	Not Accepted

1.19 Payment Conditions

NMB Bank Plc. prefers to pay all its local registered vendors through Bank transfer to their NMB Account. Therefore we are encouraging vendors to open account with the Bank to facilitate payment process. Local Vendors who are maintaining Bank Account with NMB Bank will be given added advantage in the selection process.

Accepted	Not Accepted



2. STATEMENT OF REQUIREMENT

NMB has more than 200 branches across the country divided in 8 Zones namely – Dar es Salaam Zone, Northern Zone, Lake Zone, Highland Zone, Southern Zone, Western Zone, Central Zone and Eastern Zone, NMB is looking for a service provider who will be able to provide service maintenance of AIR CONDITIONERS for its branches as per the list provided in appendix 1 of this document;

SCOPE OF WORK: -

The service provider will provide timely maintenance (preventative and corrective maintenance) and faulty resolution of the existing Air Conditioning Units at NMB Branches and offsite ATMs.

Preventative and Corrective maintenance can be summarized as follows:-

A) Visual Inspections

To check for unusual noise, vibrations or leaks, dust, minor corrosion and check exposed ductwork for damaged insulation and air leaks.

B) Start-up and Shut-down-

To check that the units are functioning correctly

C) Condenser

To chemically clean or wash coils, check fan motor voltage and amps, lubricate moving parts, check fan blades, belts and pulleys and adjust if necessary, check for corrosion and degradation.

D) Compressor

To check compressor oil levels and sight glass, to check voltage and amps, check mounting for cracks and vibrations, check head and suction pressure.

E) Evaporator

To wash or chemically clean the coils depending on the extent of fouling, clean blower wheels, check fan motor, voltage and amps, lubricate moving parts, check belts and pulleys and adjust if necessary, clean of cabinet.

F) Filters

To inspect and clean when necessary. Kindly note that permission must be sought for the purchase of all items which do not fall under the maintenance and service contract prior to installation;

G) Drains

To clean drain pan and flush drain lines

H) Electrical Connections

To check electrical connections, clean and tighten as necessary

I) Refrigerant lines and installation

To check refrigerant for exposed pipes, leaks and insulation damage

J) Operation of Thermostat/Remote Controls

To check to see that the unit is functioning correctly and adjust as required

Preventive Maintenance

The service provider commits to ensure a support of the Air Conditioning installations by onsite Maintenance in accordance with schedules adopted and agreed upon by both parties.

The service tasks of the preventive maintenance include the following;

- A comprehensive quarterly preventive maintenance of all Air Conditioning Units, trouble shooting, repair and restoration of all the components of Air Conditioning Unit.
- Assistance and advice in the best practice administration relating to the Air Conditioning equipment Area.



- To check that the Units are functioning correctly.
- Check and optimise the Oil and gas levels of Air Conditioning Units
- To check for unusual noise, vibration, or leaks, dust, minor corrosion and also other exposed components.
- Tightening the electrical connections
- To chemically clean or wash coils, check fan motor voltage and amps (current), lubricate moving parts, check, check fan blades, belts and pulleys and adjust.
- Clean blower wheels.

Corrective Maintenance

The service provider makes every effort to ensure that the breakdowns of the Air Conditioning installations as a result of normal use of an equipment should be handled by providing the following services;

- An email address or contact for system malfunctions of all kinds, which allows for defining of problems and secures an effective intervention.
- The service provider should provide a list of necessary spare parts required for smooth functioning of Air Conditioning Units.

Any equipment that is in need of repair must be clearly identified in presence of Bank's staff, the document will state the following: -

- i) Where it has been done
- ii) Identify what has been replaced
- iii) Replace the parts at the rates as agreed to be agreed in the contract for spares;
- v) Used spare parts after replacement must be shown and /or given to Facilities Specialist of the respective zone

Cost labour and Equipment

Contractor shall include in their proposal showing all cost for equipment, material hardware and labour required to accomplish the task specified here in and as outlined in the cost proposal forms.

Personnel

Contractor shall utilize only fully trained and qualified personnel, at least a level of Basic Technician in mechanical engineering or related field to make repairs and service of Air Conditioning Units at the Office of the Branches of the zone.

Special Equipment

The Contractor and /or his Staff must have available the necessary specialized diagnostic equipment to diagnose the faults of the Air Conditioning Units.



3. COMMERCIAL REQUIREMENT

3.1 Capability

3.1.1 Please indicate where you have fulfilled similar requirements on other completed or ongoing contracts of a similar nature, type, scale and / or complexity before?

3.1.2 If you have, how would you classify your performance? What problems arose, and how will they be avoided on this contract?

3.1.3 Provide at least three references from current clients who have similar arrangements relating to ***(Service and Maintenance of Air Conditioners) - attach reference letters of the clients as well.***

3.1.4

	Reference Number 1	Reference Number 2	Reference Number 3
Client			
Contact's Title			
Phone			

3.1.5 What do you believe are your firm's strengths? What do you believe are the challenges you face?

3.1.6 Please describe the 3 most recent customer complaints and how you resolved them?

3.1.7 Briefly describe your interest in this contract and what factors makes you the best vendor in your opinion (include here any information or material you want NMB to take into consideration while evaluating your ability to perform this contract).

3.1.8 Explain on whether the use of other parties or subcontractors by the third party would be recommended in your proposal.

3.2 Quality Process

3.2.1 Please provide details of any quality assurance certification that your company holds e.g. ISO 9000 or equivalent standard. Please include a copy of any certificate. If no accreditation held, please attach an outline of your quality assurance policy.

3.2.2 Please describe your solution delivery and project management methodology/framework

3.3 Supplier Organisation

3.3.1 Provide a complete description of all third parties / consortia members to this tender, i.e. local suppliers and or agencies involved in this bid.

3.3.2 Clarify how third parties / consortia members will be organised and managed?

3.3.3 Identify which part of the product / service each third party / consortia member will deliver (if any):



Names of third party / consortia members (if any)	Total % Purchases	Local / foreign purchases

- 3.3.4 Who will have overall responsibility for delivery e.g. single contractor, joint venture?
- 3.3.5 Describe how you will manage third parties / consortia members in the supply chain?
- 3.3.6 How will you manage your supplier's performance?
- 3.3.7 Please indicate whether third parties / consortia members have worked together before and give details.
- 3.3.8 Describe your business resumption strategy and contingency development plans.



SUPPLIER SPECIFIC INFORMATION

4.1 Vendor Background

Unless instructed otherwise, when answering questions in this Section, please give details, which specifically relate to your Company and not to the whole of the group if your Company forms part of that group.

4.1.1 Please describe the vendor's background, including how long it has been in business.

Date of Incorporation:	
Country of Registration:	
Registration Number:	
Vat Registration Number:	

4.1.2 Are there any current directors serving on boards of other organisations?

Names of Directors	Name of organisation

4.1.3 A detailed organ gram, disclosing all related holding companies, subsidiaries and associates clearly showing the respective shareholding

4.1.4 **Pricing** – Please submit your pricing model in a sealed separate envelope in the following format:-

Pricing – Please submit your pricing model in as per price schedule below as an example. Vendors must quote for all branches and ATMs in One zone and award will be given to only one company per zone: -

Schedule 1 – Annual Preventive Maintenance and Service of ACs

Item No.	Item Description	Number of AC	Unit cost of servicing AC (including transportation and other costs)	Total Cost per Service (TSHS)	Remarks
1	Eastern Zone	284			
2	Dar es Salaam Zone	533			
3	Lake Zone	377			
4	Southern Zone	202			
5	Western Zone	299			
6	Central Zone	224			
7	Highland Zone	362			
8	Northern Zone	332			

Schedule 2 – Spare parts Cost

Together with the schedule below for spare parts, provide your cost for corrective maintenance to include transportation, accommodation and labour charge for visiting the site for corrective maintenance:-

LIST OF SPARE PARTS FOR SERVICE AND MAINTENANCE OF AIR CONDITIONERS			
S/N	NMB ITEM DESCRIPTION	UNIT	UNIT PRICES (VAT Excl.)
R22a AIR CONDITIONERS			
1	Compressor 9000 BTU	Pcs	
2	Compressor 12000 BTU	Pcs	
3	Compressor 18000 BTU	Pcs	
4	Compressor 24000 BTU	Pcs	
5	Compressor 36000 BTU	Pcs	
6	Compressor 36000 BTU 3 Phase	Pcs	
7	Compressor 48000 BTU	Pcs	
8	R22 Gas refill on AC	Kg	
Supply of new air conditioner split unit wall type LG			
9	24000BTU/HR	set	
10	18000BTU/HR	set	
11	12000BTU/HR	set	
12	9000BTU/HR	set	
Supply of new air conditioner split unit cassette type LG			
13	36000BTU/HR	set	
14	24000BTU/HR	set	
15	18000BTU/HR	set	
Supply of new air conditioner split unit Floor Stand LG			
16	36000BTU/HR	set	
17	24000BTU/HR	set	
18	18000BTU/HR	set	
SMART INVERTER AIR CONDITIONER (LG)			
19	Compressor 9000 BTU Inverter type - R410a	Pcs	
20	Compressor 12000 BTU Inverter type - R410a	Pcs	
21	Compressor 18000 BTU Inverter type - R410a	Pcs	
22	Compressor 24000 BTU Inverter type - R410a	Pcs	
23	Compressor 36000 BTU 1 Phase Inverter type - R410a	Pcs	
24	Compressor 36000 BTU 3 Phase Inverter type - R410a	Pcs	
25	Compressor 48000 BTU Inverter type - R410a	Pcs	
26	Inverter type split Air conditioner Gas R410a. 90000Btu	pc	
27	Inverter type split Air conditioner Gas R410a.12000 Btu	pc	
28	Inverter type split Air conditioner Gas R410a. 18000 Btu	pc	
29	Inverter type split Air conditioner Gas R410a. 24000 Btu	pc	
30	Inverter type split Air conditioner Gas R410a. 36000 Btu	pc	
31	Inverter type Cassette Air conditioner Gas R410a. 12000Btu	pc	
32	Inverter type Cassette Air conditioner Gas R410a. 18000Btu	pc	
33	Inverter type Cassette Air conditioner Gas R410a. 24000Btu	pc	
34	Inverter type Cassette Air conditioner Gas R410a. 36000Btu	pc	
35	Inverter type FLOOR STAND Air conditioner, 24000Btu	pc	



RFP for Servicing and Maintenance of Air Conditioners for NMB Branches Across the Network

36	Inverter type FLOOR STAND Air conditioner, 36000Btu	pc	
37	Inverter type FLOOR STAND Air conditioner, 48000Btu	pc	
	REFRIGERANT		
38	R22a	Cylinder	
39	R410a	Cylinder	
40	R134a	Cylinder	
41	R407a	Cylinder	
42	R22a refill	kg	
43	R410a refill	kg	
44	R134a refill	kg	
45	R407a refill	kg	
	ACCESSORIES		
46	Fan Motor Cassette Unit 12000Btu- 18000Btu	pc	
47	Fan Motor Cassette Unit 24000Btu- 36000Btu	pc	
48	Electronic Control sensor	Pcs	
49	Air Sensor	Pcs	
50	Coil sensor	Pcs	
51	Electrical AVS 30AMPS	Pcs	
52	Electrical AVS 30AMPS 3PH	Pcs	
53	Remote Controller hand held	pc	
54	Remote Controller wall type	pc	
55	Copper Pipe 5/8	Meter	
56	Copper Pipe 1/4	Meter	
57	Copper Pipe 1/2	Meter	
58	Copper Pipe 3/8	Meter	
59	Armaflex 5/8	Pcs	
60	Armaflex 1/4	Pcs	
61	Armaflex 1/2	Pcs	
62	Armaflex 3/8	Pcs	
63	Electrical D.P Switch	Pcs	
64	PVC Cable 2.5mm square	Meter	
65	PVC Cable 1.5mm square	Meter	
66	PVC Pipe 1/2	Pcs	
67	PVC Pipe 3/4	Pcs	
68	Water Pump for Casset Air Conditioner	Pcs	
69	Brackets	Pair	
70	Wall Bolts	Piece	
71	Trunking Pipe 75/50mm	Piece	
72	Trunking Pipe 25/16mm	Pcs	
73	Drain Horse Pipe 1/2	Meter	
74	Circuit Control Unit	Pcs	
75	Top and Bottom Chasis	Pcs	
76	Housing for AC	Pcs	
77	Transformer	Pcs	
78	Fuse 15BTU	Pcs	
79	Fuse 18BTU	Pcs	
80	Fuse 24BTU	Pcs	
81	Surge Protector 15BTU	Pcs	



RFP for Servicing and Maintenance of Air Conditioners for NMB Branches Across the Network

82	Surge Protector 18BTU	Pcs	
83	Surge Protector 24BTU	Pcs	
84	Fan Motor Bearing 15BTU	Pcs	
85	Fan Motor Bearing 18BTU	Pcs	
86	Fan Motor Bearing 24BTU	Pcs	
87	Fan Motor Bush 15BTU	Pcs	
88	Fan Motor Bush 18BTU	Pcs	
89	Fan Motor Bush 24BTU	Pcs	
90	Contactora 15BTU	Pcs	
91	Contactora 18BTU	Pcs	
92	Contactora 24BTU	Pcs	
93	Compressor wire with terminal clip	Set	
94	Binding tape	Pcs	
95	Fischer and screw	Pcs	
96	Nut	Pcs	
97	Bolt	Pcs	
99	Washel	Pcs	
100	Tangit	Pcs	
101	Pvc Elbow 1/2 to 1 inch	Pcs	
102	Pvc Tee 1/2 to 1 inch	Pcs	
103	Pvc socket 1/2 to 1 inch	Pcs	
104	Finishing tape	Pcs	
105	Wrapping Tape	Pcs	
106	Welding gas	Pcs	
107	Expansion valve R22 to R134a	Pcs	
108	Scaffolding - Double Volume to single volume	Pcs	
	TRUNKING		
109	50 x 50 to 75x50	pc	
110	100 x 50	pc	
111	mini trunking 1 1/2	pc	
112	Two Compartment 100x 50mm	pc	
	ELECTRICAL CONTACTORS		
113	20A 2phase	pc	
114	40A 3phase	pc	
115	50A 3phase	pc	
116	60A 3phase	pc	
117	70A 3phase	pc	
118	80A3phase	pc	
119	95A 3phase	pc	
120	Copper Stick	pc	
121	Nitrogen Gas	Cyl	
122	Thread rod M8	pc	
123	Thread rod m10	pc	
124	Charging Valve	pc	
125	Cable Tie	pc	

126	Brazing Stick	pc	
127	Repair Pc Card for indoor Unit	pc	
128	Display card	pc	
129	Ventilation Fan for Toilet- window type	pc	
	VRF SPARE PARTS		
130	OutDoor Unit Valve for split Unit.	pc	
131	IPDU pc card of compressor - VRF System	pc	
132	IPDU Card of Fan- VRF System	pc	
133	Inverter Compressor 6Hp to 10 Hp R410a	pc	
134	Interface Pc Board of VRF System	pc	
135	Power Filter for VRF System.	pc	
136	Indoor Pc Card for Vrf System	pc	
137	Ceiling Fan Panasonic Blade type.	pc	
138	Stand Fan Normal	pc	
139	wall mounted blade fan	pc	
140	Compressor wire Clip	pc	
141	White Cement	Kg	
142	Aluminium filter	1metre*1metre	
143	Silicone Sealant	pc	
144	Galvanized duct	1metre*1metre	
145	Galvanized Flange	l metre	
146	Galvanized corner	pc	
147	Refrigeration oil	Litre	
148	Shut off valve	pc	
149	Flared filter drier 1/4 to 5/8	pc	
150	Core filter drier	pc	
151	Extractor fan 100L/s to 400l/s	pc	
152	Extractor fan 500L/s to 900l/s	pc	
153	Extractor fan 1000L/s to 3900l/s	pc	
154	Extractor fan 4000L/s to 6900l/s	pc	
155	Extractor fan 7000L/s to 10000l/s	pc	
156	Dehumidifier 20 liters	pc	
157	Dehumidifier 30 liters	pc	
158	Dehumidifier 50 liters	pc	
159	Diffuser 50x50	pc	
160	Diffuser 60x60	pc	
161	Flare nuts 1/2	pc	
162	insulation tape	pc	
163	Fiberglass TK=25mm	mtrs	
164	Aluminium tape	roll	
165	Binding wire	mtrs	
166	indoor fan motor cassette type LG	pc	
167	indoor fan motor 36000btu/hr-lg	pc	
168	Oxygen Acetelyne	pc	
169	mounting brackets for wall type indoor	set	
170	mounting brackets for outdoor	set	



171	Extractor fan 100L/s to 400l/s automatic control box	pc	
172	Extractor fan 500L/s to 900l/s automatic control box	pc	
173	Extractor fan 1000L/s to 3900l/s automatic control box	pc	
174	Extractor fan 4000L/s to 6900l/s automatic control box	pc	
175	Extractor fan 7000L/s to 10000l/s automatic control box	pc	
176	thermostart	pc	
177	phase monitoring device for three phase power system	pc	

REMARKS

- The payments will be made on quarterly basis.
- You are supposed to quote for all branches and offsite ATMs within one zone, award will be done per zone

Company's Name -----

Name of Authorized Officer -----

Signature of Authorized officer -----

Title of Authorized Officer-----

Official Company Phone & Email Address-----

Company Stamp-----

Date-----

Zone	Branch	Region/District
Central	Babati	Manyara
Central	Bahi	Dodoma
Central	Bunge	Dodoma
Central	Chamwino	Dodoma
Central	Dodoma	Dodoma
Central	Hydom	Manyara
Central	Ikungi	Singida
Central	Itigi	Singida
Central	Katesh	Manyara
Central	Kibaigwa	Dodoma
Central	Kibaya	Dodoma
Central	Kiomboi	Singida
Central	Kondoa	Dodoma
Central	Kongwa	Dodoma
Central	Makole	Dodoma
Central	Manyoni	Singida
Central	Mazengo	Dodoma
Central	Mbulu	Manyara
Central	Mitundu	Singida
Central	Mkalama	Singida
Central	Mpwapwa	Dodoma
Central	Simanjiro	Manyara
Central	Singida	Singida
Central	UDOM	Dodoma
Central	Kambarage	Dodoma
Central	Capital Office	Dodoma
Central	Zonal Office	Dodoma
Central	Dodoma Municipal CCP	Dodoma
Central	Dongobesh	Manyara
Central	Dareda	Manyara
Central	Chemba	Manyara
Central	Dodoma - CAMEL OIL ATM	
Central	Dodoma - Kizota ATM	



Central	Dodoma - Kisasa ATM	
Central	Dodoma - St John ATM	
Central	Dodoma - Ihumwa ATM	
Central	Singida - Kibaoni ATM	
Central	Dodoma - UDOM Social ATM	
Central	Dodoma - UDOM Chimwaga ATM	
Central	Dodoma - UDOM Education ATM	
Central	Dodoma - CDA Building ATM	
Central	Babati - Magugu ATM	
Central	Mipango	
	Total Number of Offsite ATMs	12
Highlands	Mbalizi	Mbeya
Highlands	Mbozi	Songwe
Highlands	Mlowo	Songwe
Highlands	Tunduma	Songwe
Highlands	Ileje	Songwe
Highlands	Sumbawanga	Rukwa
Highlands	Nkasi	Rukwa
Highlands	Mpanda	Katavi
Highlands	Usongwe	Mbeya
Highlands	Mwanjelwa	Mbeya
Highlands	Mwanjelwa Business Centre	Mbeya
Highlands	Chunya	Mbeya
Highlands	Mt.Loleza	Mbeya
Highlands	Busokelo	Mbeya
Highlands	Kyela	Mbeya
Highlands	Tukuyu	Mbeya
Highlands	Mbarali	Mbeya
Highlands	Ludewa	Njombe
Highlands	Makete	Njombe
Highlands	Njombe	Njombe



Highlands	Mafinga	Iringa
Highlands	Makambako	Njombe
Highlands	Kilolo	Iringa
Highlands	Wanging'ombe	Njombe
Highlands	Ruaha	Iringa
Highlands	Ilula	Iringa
Highlands	Mkwawa	Iringa
Highlands	Uyole	Mbeya
Highlands	Mkwajuni	Iringa
Highlands	Kasumulu	Mbeya
Highlands	Zonal Office	Mbeya
Highlands	Laela	Rukwa
Highlands	Matai Kalambo	Rukwa
Highlands	Mlele	Katavi
Highlands	MajiMoto BOW	Katavi
Highlands	Mbeya City Council CCP	Mbeya
Highlands	Iringa Municipal OSA	
Highlands	Kinanyambo OSA	
Highlands	Mwanjelwa OSA	
Highlands	MUST OSA	
Highlands	Mbeya Reperial OSA	
Highlands	Kiwira OSA	
Highlands	Sumbawanga Hospital OSA	
	Total Number of ATMS	
DAR	Airport	Dar es salaam
DAR	Bank House	Dar es salaam
DAR	Chakechake	Pemba
DAR	Congo street	Dar es salaam
DAR	Gongo la Mboti	Dar es salaam
DAR	Ilala	Dar es salaam
DAR	Kariakoo	Dar es salaam
DAR	Kariakoo Business Centre	Dar es salaam
DAR	Kigamboni	Dar es salaam

DAR	Kurasini	Dar es salaam
DAR	Magomeni	Dar es salaam
DAR	Mandela Road	Dar es salaam
DAR	Mbagala	Dar es salaam
DAR	Mbezi Beach	Dar es salaam
DAR	Mlimani City	Dar es salaam
DAR	Morogoro Road	Dar es salaam
DAR	Msasani Branch	Dar es salaam
DAR	Msasani Stores	Dar es salaam
DAR	Muhimbili	Dar es salaam
DAR	Mwanakwereke	Unguja
DAR	Mwenge	Dar es salaam
DAR	NMB House	Dar es salaam
DAR	Oysterbay Plaza	Dar es salaam
DAR	Sinza	Dar es salaam
DAR	Tandika	Dar es salaam
DAR	Tegeta	Dar es salaam
DAR	Temeke	Dar es salaam
DAR	Bandari	Dar es salaam
DAR	Ubungo Plaza	Dar es salaam
DAR	University of DSM	Dar es salaam
DAR	Zanzibar	Unguja
DAR	Zonal Office	Dar es salaam
DAR	3rd &4th floor Bank House	Dar es salaam
DAR	Ohio	Dar es salaam
DAR	Mbezi Louis	Dar es salaam
DAR	Zanzibar	Zanzibar
DAR	Airport /Swisport CCP (3 points)	Dar es salaam
DAR	Simon Group CCP/UDART	Dar es salaam
DAR	Ministry of Land CCP/ARDHI CCP	Dar es salaam
DAR	Pugu CCP	Dar es salaam
DAR	Kinyerezi	
DAR	Yombo	



DAR	Segerea standi	
DAR	Tabata Bima	
DAR	Buguruni	
DAR	Mbagala	
DAR	Chamazi	
DAR	Charambe	
DAR	Gongo la mboto	
DAR	Chanika	
DAR	Segerea Oilcom	
DAR	Tabata kimanga	
DAR	Airwing	
DAR	Utumishi	
DAR	Muhimbili	
DAR	Chang'ombe	
DAR	Mgulani	
DAR	Kijichi	
DAR	Kongowe	
DAR	Mjimwema	
DAR	Kigamboni	
DAR	Kibada	
DAR	Utalii/Maliasili	
DAR	Hadhina	
DAR	Moi	
DAR	CBE	
DAR	Mnazimmoja	
DAR	Sokota	
DAR	Ngome	
DAR	Makumbusho	
DAR	Bunju	
DAR	Goba	
DAR	Kawe	
DAR	Nakiete	
DAR	Morocco	
DAR	TMJ	
DAR	Kairuki	
DAR	Kunduchi	
DAR	Rainbow	



DAR	Makongo	
DAR	Cliptoplaza	
DAR	Tegeta	
DAR	Kijiweni	
DAR	Ardhi	
DAR	Udsm	
DAR	Changanyiken	
DAR	Kimara	
DAR	Kigogo nofal oil	
DAR	Mawasiliano	
DAR	Mwananyamala	
DAR	Ubungo	
DAR	Mabibo	
DAR	Open university	
DAR	Mtoni Jeshini	
DAR	Kisonge	
DAR	Ziwani	
DAR	Migombani	
DAR	Dunga TPDF	
TOTAL OFFSITE ATMS		
Eastern	Eastern Zone Office	Morogoro
Eastern	Wami	Morogoro
Eastern	Mount Uluguru	Morogoro
Eastern	Mvomero	Morogoro
Eastern	Turiani	Morogoro
Eastern	Gairo	Morogoro
Eastern	Kilosa	Morogoro
Eastern	Kilombero	Morogoro
Eastern	Ifakara	Morogoro
Eastern	Mlimba	Morogoro
Eastern	Mahenge	Morogoro
Eastern	Chalinze	Pwani
Eastern	Bagamoyo	Pwani
Eastern	Mlandizi	Pwani
Eastern	Kibaha	Pwani



Eastern	Kisarawe	Pwani
Eastern	Mkuranga	Pwani
Eastern	Kibiti	Pwani
Eastern	Mafia	Mafia
Eastern	Malinyi	Morogoro
Eastern	Bank on Wheel (Mngeta)	Morogoro
Eastern	Mlonganzila CCP	Pwani
Eastern	Morogoro Municipal CCP	Morogoro
Eastern	Msamvu	Morogoro
Eastern	Morogoro Business Centre	Morogoro
Eastern	Rufiji CCP	Pwani
Eastern	SUA (Wami branch) New	Morogoro
Eastern	Mikumi (Under Kilombero) New	Morogoro
Eastern	Mzumbe Main Campus	
Eastern	Sua Main Campus	
Eastern	Sua Mazimbu	
Eastern	Sadiq Petrol Station	
Eastern	Atn Petrol Station	
Eastern	Nanenane	
Eastern	Morogoro Reperial Hospital	
Eastern	Pangawe	
Eastern	St Kizito Mikumi	
Eastern	Kilombero Sugar	
Eastern	Mang'ula	
Eastern	Kilombero Ded/Radio	
Eastern	St Francis Hospital	
Eastern	Kpl Mngeta	
Eastern	Mtibwa Sugar	
Eastern	Ngerengere	
Eastern	Msata	
Eastern	Old Kibaha Branch	
Eastern	Msangani	
Eastern	Maili Moja	
Eastern	Mnarani	



Eastern	Kiluvya	
Eastern	Kibamba	
Eastern	Tumbi	
	Total offsite ATM	
Southern	Kilwa Masoko	Lindi
Southern	Lindi	Lindi
Southern	Mtwara PPF Plaza	Mtwara
Southern	Mtwara Business Centre	Mtwara
Southern	Tandahimba	Mtwara
Southern	Newala	Mtwara
Southern	Masasi	Mtwara
Southern	Ndanda	Mtwara
Southern	Nachingwea	Mtwara
Southern	Ruangwa	Lindi
Southern	Liwale	Lindi
Southern	Nanyumbu	Mtwara
Southern	Tunduru	Mtwara
Southern	Southern Zonal Office	Mtwara
Southern	Namtumbo	Ruvuma
Southern	Songea	Ruvuma
Southern	Litembo	Ruvuma
Southern	Mbinga	Ruvuma
Southern	Nyasa	Ruvuma
Southern	Madaba	Ruvuma
Southern	Mtwara stand offsite	
Southern	Msamala offsite Atm	
	Total offsite ATM	
Lake	Biharamulo	Kagera
Lake	Bunda	Mara
Lake	Mwanza Business Center	Mwanza
Lake	Butiama	Mara
Lake	Buzuruga	Mwanza
Lake	CCP Sirari	Mara
Lake	Chato	Geita



Lake	Geita	Geita
Lake	Igoma	Mwanza
Lake	Kaitaba	Kagera
Lake	Katoro	Geita
Lake	Kayanga	Kagera
Lake	Kenyatta Road	Mwanza
Lake	Kyerwa	Kagera
Lake	Magu	Mwanza
Lake	Misenyi	Kagera
Lake	Misungwi	Mwanza
Lake	Mugumu	Mara
Lake	Muleba	Kagera
Lake	Musoma (old)	Mara
Lake	Nansio	Mwanza
Lake	New Musoma	Mara
Lake	Ngara	Kagera
Lake	Ngudu	Mwanza
Lake	Nkwenda	Kagera
Lake	Nyamongo	Mara
Lake	Nyang'wale	Mwanza
Lake	Pamba Road	Mwanza
Lake	Kabanga	Kagera
Lake	Rock City	Mwanza
Lake	Rorya Branch	Mara
Lake	Rorya II	Mara
Lake	Rusumo	Kagera
Lake	Sengerema	Geita
Lake	Tarime	Mara
Lake	Sirari Branch	Mara
Lake	Ilemela	Mwanza
Lake	Bank on Wheel (BOW)	Mwanza
Lake	Mutukula Branch	Kagera
Lake	Mwanza Jiji CCP	Mwanza
Lake	Igogo CCP	Mwanza
Lake	Zone Office	Mwanza
Lake	Busega	Mwanza
Lake	Geita Gold Market	Geita

Lake	Mwanza - Jiji	Mwanza
Lake	Mwanza - Bugando	Mwanza
Lake	Mwanza - Buzuruga	Mwanza
Lake	Mwanza - Nyegezi Stand	Mwanza
Lake	Mwanza - SAUT	Mwanza
Lake	Mwanza - Kisesa	Mwanza
Lake	Mwanza - Maduka Tisa	Mwanza
Lake	Mwanza - Mkuyuni / Butimba	Mwanza
Lake	Mwanza - Buhongwa	Mwanza
Lake	Bukoba - Kaboya Jeshii	Kagera
Lake	Bukoba - TTCL	Kagera
Lake	Biharamulo - Jeshini	Kagera
Lake	Musoma - Kiabakari Jeshini	Mara
Lake	Musoma - Mwembeni	Mara
Lake	Bukoba - Old	Kagera
	TOTAL OFFISTE ATMS	
Western	Bariadi	Simiyu
Western	Bukombe	Geita
Western	Mbogwe Embedded Brnch	Geite
Western	Igunga	Tabora
Western	Itilima	Simiyu
Western	Kahama	Shinyanga
Western	Kahama BC	Shinyanga
Western	Kakonko	Kigoma
Western	Kaliua	Tabora
Western	Kasulu	Kigoma
Western	Kibondo	Kigoma
Western	Kigoma	Kigoma
Western	Kishapu	Shinyanga
Western	Maganzo	Shinyanga
Western	Manonga	Shinyanga



Western	Maswa	Simiyu
Western	Mihayo	Tabora
Western	Mwadui	Shinyanga
Western	Mwanhuzi	Simiyu
Western	Nkinga	Tabora
Western	Nzega	Tabora
Western	Sikonge	Tabora
Western	Urambo	Tabora
Western	Uvinza	Kigoma
Western	Ushetu D.C. CCP	Shinyanga
Western	Buhigwe	Kigoma
Western	Zone Office	Tabora
Western	Mihayo Briged Offsite	
Western	Mihayo Mirambo Offsite	
Western	Kigoma Offsite	
Western	Kahama Hospital ATM	
Western	Shinyanga Bus Standy	
Western	Old Shinyanga Offsite ATM	
Northern	Handeni	Tanga
Northern	Kilindi	Tanga
Northern	Korogwe	Tanga
Northern	Muheza	Tanga
Northern	Pangani	Tanga
Northern	Madaraka	Tanga
Northern	Mkwakwani	Tanga
Northern	Mkinga	Tanga
Northern	Horohoro	Tanga
Northern	Mombo	Tanga
Northern	Lushoto	Tanga
Northern	Bumbuli	Tanga
Northern	Hedaru	Kilimanjaro
Northern	Same	Kilimanjaro
Northern	Mwanga	Kilimanjaro



Northern	Himo	Kilimanjaro
Northern	Holili Branch	Kilimanjaro
Northern	Tarakea	Kilimanjaro
Northern	Rombo	Kilimanjaro
Northern	Mawenzi Road	Kilimanjaro
Northern	Nelson Mandela	Kilimanjaro
Northern	Siha/Sanya Juu	Kilimanjaro
Northern	Hai	Kilimanjaro
Northern	Namanga CCP	Arusha
Northern	Moshi Municipal CCP	Kilimanjaro
Northern	USA River	Arusha
Northern	Mererani QSB	Arusha
Northern	Namanga	Arusha
Northern	Arusha Market	Arusha
Northern	Arusha Business Centre	Arusha
Northern	Zone Office	Arusha
Northern	Clock Tower	Arusha
Northern	Ngarenaro	Arusha
Northern	Monduli	Arusha
Northern	Karatu	Arusha
Northern	Loliondo	Arusha
Northern	Mkata	Tanga
Northern	Mbuyuni	Kilimanjaro
Northern	Arusha City Council CCP	Arusha
Northern	Arusha District Council CCP	Arusha
Northern	Ngaramtoni	Arusha
Northern	Mto wa Mbu	Arusha
Northern	AIM Mall Bureau de Change	Arusha
Northern	Arusha Mineral Market	Arusha
Northern	Mirerani Mineral Market	Arusha
Northern	Namanga CCP	Arusha
Northern	Chuo Cha Polisi	Moshi
Northern	Bus Stand	Moshi
Northern	Kcmc	Moshi



RFP for Servicing and Maintenance of Air Conditioners for NMB Branches Across the Network

Northern	Kiboroloni	Moshi
Northern	Great North Petrol Station	Arusha
Northern	Uhasibu	Arusha
Northern	A - Z Kisongo	Arusha
Northern	A - Z Unga Limited	Arusha
Northern	Jacaranda	Arusha
Northern	Morombo	Arusha
Northern	Arusha City	Arusha
Northern	Arusha Dc	Arusha
Northern	Kia	Moshi
Northern	Tengeru	Arusha
Northern	Tpdf	Arusha
Northern	Karatu Dc	Arusha
Northern	Tanga City	Tanga
Northern	Total	Tanga
Northern	Namanga	Arusha
Northern	Waso	Arusha
	Total Offsite ATM	