**SCHEDULE A:**

**COMPLAINT FORM (Form No.1)**

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| Name of Complainant: ……………………………………………………Address: …………………………………………………………………………Telephone No: ……………………………………………………………… |
| Name of Institution against which claim is raised |  |
| Branch |  |
| Amount |  |
| Brief statement of claim and Remedy Sought |  |
| Supporting Documents  |  |
| Declaration : I ………………………………….declare that the information provided herein is true to the best of my knowledge and belief and that I did log my complaint to my Bank whereupon the failed on………………….day of ………………….to respond/resolve the matter.I also declare that this claim is not subject of any pending or concluded proceedings in any court of law or tribunal.Signed……………………..Date………………………….\*Delete whichever is inapplicable |